



NEW WELFARE & BENEFITS RIGHTS SERVICE

We have entered into a new service agreement with Port of Leith Housing Association to provide a welfare and benefits advice service to WGHC tenants.

A Welfare Rights Adviser will be available to offer you advice on benefits and welfare rights including:

- Income maximisation
- Benefit checks
- Assisting with benefit claims

Please be aware, they will not be in a position to offer money or debt advice.

You may ask us to be referred to the Welfare Rights Adviser and our Housing Officers may ask if you would like to be referred if they feel you could benefit from this service.

The Welfare Rights Officer is called Karen Pryor and will be available to our tenants for 1 day per month. The advice service will normally be provided over the phone and WGHC staff can scan and forward your documentation to Karen.

The service provided will be confidential unless you chose to allow information to be shared with us.

POLHA is registered with Advice UK, and has been audited by National Standards in relation to Advice.

PLEASE CONTACT US NOW IF YOU FEEL THIS SERVICE WOULD BE OF HELP TO YOU.