



**West  
Granton**

Housing Co-op  
sustaining and championing  
the co-operative way

AUTUMN 2021

# newsletter

## Promoting Digital Inclusion for WGHC Tenants

### 10 PCs to give away

#### We have 10 Hewlett Packard “All-in-one PCs” to give away

##### Specification:

Windows 10 Operating System, 128GB, Antivirus included, Front camera with microphone, 21.5inch HD LCD Screen, Wired mouse and keyboard, WI-FI and Bluetooth enabled.



### HOW TO ENTER

All you have to do is tell us, in 30 words or less, why you think having a PC would help you or your household.

**Closing date: 30th November 2021**

Submit your entry by

- sending us an email to [mail@westgrantonhc.co.uk](mailto:mail@westgrantonhc.co.uk)
- using the online form at [www.westgrantonhousing.coop](http://www.westgrantonhousing.coop)
- hand write your entry and hand it into the **WGHC Office**

This funding was awarded to WGHC (through ARCHIE's successful application for funding from the Scottish Government's Community Recovery Fund) to help promote digital inclusion amongst our tenants.



### Emergency Repairs

Whilst the office is closed please telephone your emergency repairs through to Hanover Telecare on **0800 917 8039**.

### Emergency Heating Repairs Kingdom Gas on **01334 650452**



# Adoption of the SFHA 2020 Model Rules



At the WGHC Special General Meeting held on 6th September in the Prentice Centre, 100% of the attending members voted in favour of WGHC adopting the new 2020 Model rules. Before these new rules can be put into practice, the Financial Conduct Authority must first approve them. WGHC are currently going through this process with the FCA. Once we have received FCA approval, we will publicise this on our website ([www.westgrantonhousing.coop](http://www.westgrantonhousing.coop)) and publish a copy of the new rules on our Publications Page.

## CITYFIBRE Complaints

WGHC has received a number of complaints from tenants who state they are not happy with the disruption brought about by CityFibre works on the estate.

We would like to advise tenants that WGHC has had no involvement in these works. Neither were we consulted.

According to the CityFibre website, the City of Edinburgh Council has agreed to work with CityFibre to install full fibre to its properties across the city. We have also contacted CityFibre directly to find out more information. If you have any queries or complaints regarding these works we would ask you to contact CityFibre direct on **0800 083 6160** or online at <https://www.cityfibre.com/?s=complaints>



## Improvement Works

Works to replace the downstairs toilets in the 54 houses in Area 1 (Granton Mains and West Pilton Terrace) is set to start the week beginning 18th October 2021. This contract has been awarded to Everwarm.

In January 2022, Everwarm will commence works to replace 72 kitchens in Area 4 (Craigmuir Place, Ferry Road Avenue and West Pilton Place). Due to requests from tenants, WGHC has recently asked for a gloss cabinet door to be added to the selection on offer. This will incur some extra costs which will be presented to Committee for their final approval at the October Committee Meeting.



# Help with Fuel Payments

## Did you know WGHC has a “Fuel Payments Assistance Fund” for tenants?

If you have fuel debt and are struggling with the payments OR are struggling to pay for your gas and electricity, WGHC can make a one-off payment by topping up your card or key for pre-payment meters or make a payment towards your existing bill. We can especially help tenants who have had their gas supply capped.

For further information please do not hesitate to contact Rhona Cameron on **0131 551 535** or email Rhona at [mail@westgrantonhc.co.uk](mailto:mail@westgrantonhc.co.uk)

## Did you know we can also make a referral to Changeworks?



WGHC can refer tenants to Changeworks for free support and advice from one of their Affordable Warmth Advisors who can help people switch to a cheaper supplier or tariff, access energy efficient grants, act on the tenant's behalf in regard to any debt they have with their gas or electricity supplier.

## The Warm Home Discount

If you receive certain benefits you may qualify for help through The Warm Home Discount. It applies to two groups of people:

- 1. The Core Group.** If you receive Pension Credit you should automatically get a letter from the DWP Department of Works and Pensions.
- 2. The Broader Group.** If you are on a low income or means tested benefits. You need to check your supplier is part of the scheme (most large suppliers are) and fill in their online application form. Applications open from 18 October 2021.

Payment for both groups is £140 paid into your account directly or by vouchers by March 2022.



## Have you heard about the Pantry or are you a member already?

The Pantry provides local residents with affordable and nutritious food.

Members pay £3.50 per week and they can choose a selection of food up to the value of £15-20 every week. We have two Pantry's in our area.

For more information phone, check out the websites, or pop in if you can.

Freshstart Pantry at 22-24 Ferry Road  
[www.freshstartweb.org.uk](http://www.freshstartweb.org.uk)

Opening hours Mon 10-3, Tues 10-4, Fri 9-1.30pm

Pennywell Pantry at 43 Pennywell Road, call **07493 876 130**

Opening hours Wed-Sat 10-2pm



# Committee Matters

Remember, you can find a copy of the Minutes from the Committee Meetings from on our web site [www.westgrantonhousing.coop](http://www.westgrantonhousing.coop)

## Your new Committee of Management from September 2021:

Wendy Riordan (Chairperson)

George Thomson (Vice Chair)

Colin Fraser (Treasurer)

Elizabeth Robertson

Donna Anderson

Jon Douglas

Stacey Powch-Scott

Elizabeth Robertson

Amanda Aitchison

Joe Moir

Lorna Brown

Marilyn Dickson

Jim Hemphill

Fiona Marshall

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## Special General Meeting and Annual General Meeting 2021

A Special General Meeting was held before the AGM this year to allow Members to vote on the adoption of the 2020 Model Rules. 100% of Members voted in favour. More information is given on Page 2.

WGHC Committee of Management would like to express its thanks to all those Members who attended both meetings which help made this a successful evening.

Next year, WGHC will be able to offer Members the option to attend either physically or virtually.



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## Annual Report on the Charter for WGHC Tenants

WGHC presents to all its tenants the Annual Report on the Charter. A hard copy has been posted out to every tenant along with this newsletter. This report tells tenants how well WGHC has performed against the outcomes in the Scottish Social Housing Charter. Earlier in the year we held an online competition to seek feedback from tenants

about how they would like this information to be presented to them. The overall consensus was that tenants preferred more an easy to read format with plenty of images. We hope we have achieved this but we continue to invite feedback from tenants and details of how to do this can be found in the Charter Report.